Handy-NEWS & NOTES



March 2008

FORMER MLB PITCHER JIM ABBOTT AT 2008 POWER LUNCH

This year's 2008 Independence First POWER LUNCH will feature former MLB pitcher Jim Abbott! Mr. Abbott was born with only one hand and practiced baseball tirelessly. He rose to the ranks of pitching in the Summer Olympics for Team USA, winning several awards and pitching for several years in the Major League, ending his pitching career in 1999 with the Milwaukee Brewers. Today, in addition to being a Pitching



Instructor for the Los Angeles Angels, Jim Abbott speaks at events. He is unique as a sports speaker because of his story, and the way he delivers it, appeals to many types of audiences, even those who are not sports fans. In his keynotes, Jim Abbott uses motivational sports stories of how he overcame adversity, and anecdotes from his career as a professional baseball pitcher.

Every year Independence First hosts a popular speaker with personal experience with a disability in order to encourage attendees to "tap into the power of people with disabilities" as a workforce, marketforce and group that contributes to the diversity of the community. Last year's speaker, Tony-award winner Ben Vereen spoke to 750 people. The event continues to be one of the most popular luncheons in Metro Milwaukee.

The POWER LUNCH will be held at the Midwest Airlines Center on May 9th and reservations are available now--\$50 for individual and \$1000 corporate tables. Make your reservations early for this extremely popular event! Call 414-226-8304 V/Relay or buy your reservation online at www.independencefirst.org at our secure online store.

2008 WIL-O-WAY SUMMER CAMP Applications Available!

Easter Seals Kindcare and Milwaukee County Office for Person's with Disabilities are proud to announce the 2008 Wil-O-Way and Respite Camp applications are available now for download at

www.eastersealskindcaresewi.com or call 414-482-0133 for a mailed copy. New this summer we are featuring an inclusive camp setting at our Holler Park Location. Holler Park features a heated outdoor swimming pool for daily swimming, indoor and outdoor program areas, weekly field trips and visits from special instructors who teach Yoga and Pet Therapy. For more information about this camp opportunity, please contact Jessie at 414-482-0133.

CAREGIVER'S CORNER

Make sure to look for and attend caregiver events. These events can offer useful information, new friends and meaningful support. Information on one such event is listed below and information on a caregiver series titled 'Powerful Tools' can be found here in *Handy*-NEWS & NOTES.

TAKING CARE OF THE "I" IN CAREGIVER Caring for yourself while caring for others

A free workshop identifying and coping with the stress of being a caregiver. The workshop will also cover resources available for caregiver and their older adults. A resource table will be available.

Saturday, March 8, 2008, 1 to 3pm Atkinson Library: 1060 W. Atkinson Ave., Milwaukee.

Contact 414-220-8600 to register or to ask about respite options in order to attend.

'Caregiver's Corner' is contributed by the Family Caregiver Support Network of Interfaith Older Adult Programs, Inc., 414-220-8600, 800-449-4481



MILWAUKEE COUNTY OFFICE FOR PERSONS WITH DISABILITIES



Handy-NEWS & NOTES



March 2008

SOCIAL SECURITY'S QUICK DISABILITY DETERMINATION PROCESS BEGINS IN WISCONSIN

New Process Will Accelerate Benefits to Those Deemed Clearly Disabled

Michael J. Astrue, Commissioner of Social Security, announced that the Social Security Administration has implemented its new quick disability determination (QDD) process in Wisconsin's disability determination services. Under QDD, a predictive model analyzes specific elements of data within the electronic claims file to identify claims where there is a high potential that the claimant is disabled and where evidence of the person's allegations can be quickly and easily obtained.

"The quick disability determination process has been very successful and efficient. I am happy to say it will now help people filing for disability benefits in Wisconsin," Commissioner Astrue said. "This is a very important step we are taking at Social Security to improve our disability programs."

The Social Security Administration currently receives more than 43,000 new disability cases each year in Wisconsin. In New England, where the QDD process was tested, about three percent of all new cases were identified as QDD cases. These cases were processed in an average of 11 days. Since the model does not yet incorporate as many diseases as it can, Commissioner Astrue has committed to expanding the number of cases that can be identified as a QDD case while maintaining the same level of accuracy.

"The length of time many people wait for a disability decision is unacceptable," Commissioner Astrue said. "I am committed to a process that is as fair and speedy as possible. While there is no single magic bullet, with better systems, better business processes and better ways of fast-tracking targeted cases, we can greatly improve the service we provide to the citizens of Wisconsin."

For more information about Social Security's disability programs, go to www.socialsecurity.gov/disability.

SAIL AWAY Sign Up Starts Soon- Space is Limited

Getting tired of gloves and bulky coats? Picture yourself with the sun on your face and wind in your hair on beautiful Lake Michigan! The Milwaukee Community Sailing Center and Office for Persons with Disabilities is coordinating the popular Sail Away program again this summer. Individuals with disabilities, their families and friends can sail in a 22 foot Ensign sailboat around the Milwaukee Harbor. The Center's Hoyer lift makes it possible for people in wheelchairs or who may have trouble transferring to board the boat. Individuals and groups are encouraged to sign up early.

The popularity of the program has made it necessary to develop guidelines so that the community's many groups and individuals will have an opportunity to sail. Groups will be limited to reserving 10 spaces. If they wish additional space, they will be placed on a waiting list. Individuals are limited to reserving 4 spaces. Additional spaces can be requested and will be placed on a waiting list.

This year's dates are yet to be determined. For questions or to sign up, please call Bridget at 414-278-3938 or email bbannon@milwcnty.com

WIL-O-WAY SUMMER CAMP June 23- August 1 Sign Up Now! Space is Limited!

Applications are now available for this popular day camp. Campers between ages 7-59 can sign up for all six weeks or for three weeks. Camp is held at two locations, Wil-O-Way Underwood in Wauwatosa and Wil-O-Way Grant in South Milwaukee. Both camps are located in beautiful Milwaukee County Parks including walking trails, basketball courts and wading pools. Campers go on weekly field trips to area attractions. Transportation is included in the fee. For more information or to get an application please call 414-482-0133 ext 221 or *click here*.

MILWAUKEE COUNTY OFFICE FOR PERSONS WITH DISABILITIES





Handy-NEWS & NOTES



March 2008

BREWERS TICKETS "Wil-O-Way Key Card!"

The Milwaukee Brewers are again participating with the Wil-O-Way Key Card Program to distribute discounted tickets to select home



games to people with disabilities for the upcoming 2008 season. Membership in the Wil-O-Way Key Card program is required to gain access to these tickets.

Ticket reservations can be made by completing the ticket request form (only sent to Wil-O-Way Key Card members) and mailing it directly to the Milwaukee Brewers.

If you are interested in Milwaukee Brewers tickets through the Wil-O-Way Key Card program but are not a member of the program, simply complete the application within this issue.

Membership in the Wil-O-Way Key Card program does not guarantee that you will receive all or any tickets requested each month. All tickets are subject to availability.

HAPPENINGS @ BOERNER BOTANICAL GARDENS

Growing Gardeners / Green Thumbs (Ages 3 - 5 / 6 - 8)

Sights, Scents & Sounds of Spring - March 8 and 10 Discover the signs of spring that are all around us. Put on your magic glasses and see what you can find. Take home a fragrant gift.

Cost: \$12.50 per child. No refunds or substitutions. Programs begin at 10:30 am and are one hour. Classes are held in the Boerner Botanical Gardens Education and Visitor Center. Class consists of a botanical theme, hands-on projects and a snack. Most classes involve some "messy" work so children should wear clothing that is appropriate. Classes are designed for adult(s) to attend with their child(ren). Class sizes are limited, preregistration is required.

Call or e-mail to register: Phone: 414-525-5675, Email: scheduling@fbbg.org

MARK YOUR CALENDAR!

Care In The Community Conference September 24, 2008

Radisson Hotel, Milwaukee West, Wauwatosa WI

The purpose of this conference is to provide families and providers who care for children and youth with special health care needs with the information and tools they need.



Southeast Regional Center Children and Youth with Special Health Care Needs

Learn strategies to support children and youth with special health care needs. Topics may include; transition, mental health, advocacy, guardianship, medical home, individual education plan, health benefits, respite, and children's long-term care.

For more information, contact the Southeast Regional Center for Children and Youth with Special Health Care Needs at 800-234-5437.

SUMMER CAMP JOBS AVAILABLE!!!

Are you looking for a rewarding summer job? Easter Seals Kindcare is now hiring staff for our 2008 Summer Camp season. If you have a love for the outdoors and all the other great things about summer as well as the desire for a unique employment experience, please contact Tracey Ralenkotter at 414-482-0133 or visit the website at www.eastersealskindcaresewi.com. Available positions include Camp Leaders, CNA's, LPN's, Pool Maintenance/Grounds Personnel and Behavior Specialists.

VOLUNTEER!

Individuals with disabilities can get involved in their community and receive assistance with transportation costs at the same time by volunteering through the D.O.O.R.S. Initiative at the Volunteer Center of Greater Milwaukee! There are a number of different opportunities available. For more information on the D.O.O.R.S. Initiative, please contact Lisa Anderson @ 414-344-3933 ext. 125 or Landerson@nonprofitcentermilwaukee.org.

MILWAUKEE COUNTY OFFICE FOR PERSONS WITH DISABILITIES







Handy-NEWS & NOTES



March 2008

TAKING CARE OF YOU: Powerful Tools for Caregiving

A workshop consisting of six 2.5 hour sessions that are designed to help family caregivers. primarily of older adults, provide self-care and ways to meet the challenges involved with caregiving.

Topics include: Identify and reduce stress, Communicate feelings, needs and concerns, Manage challenging situations, Learn from emotions. Master tough caregiving situations, Locate helpful resources.





Location: The Lutheran Home, 7500 W. North Ave. Dates: Saturdays 3/29, 4/5, 4/12, 4/19, 4/26 and 5/3

Time: 9:30am to 12:00pm

For information & to register: Call the Family Caregiver Support Network at 414-220-8600

Cost: \$20 for materials, Scholarships are available Respite Care may be available. Please request at registration.

SOCIAL SECURITY UPDATES

By Karyl Richson Social Security Public Affairs Specialist in Milwaukee

APPEAL SOCIAL SECURITY DECISIONS ONLINE

Some people know that when you apply for disability benefits from Social Security, you have the right to appeal the decision you do not agree with. But did you know that now you can file an appeal over the Internet? Doing it online can help speed the process and assist Social Security in serving you better.

The Internet Appeal process is a fast, convenient, secure way to appeal a decision on your Social Security disability claim that you don't agree with. You can file

your appeal online at www.socialsecurity.gov/disability/appeal.

To use the Internet Appeal process, you need to have applied for Social Security or Supplemental Security Income disability benefits and been denied for medical reasons. Please remember to have your denial notice with you when you begin this process because you will need to refer to it.

When you use the Internet Appeal process, just as when you appeal in a Social Security office, there are two steps you'll need to take.

First, complete the Appeal Request. It will ask you questions about yourself, such as updated information on your address, your disabling condition and your work.

Second, complete the Appeal Disability Report. This section will ask you detailed questions about your medical history, such as updates in your medications, doctor and hospital visits. In this section, we want to learn all we can about your disabling condition.

After you've completed the two sections of the Internet Appeal, you'll be ready to review and submit your information. You'll have the opportunity to print a copy of your appeal for your records. But you won't have to mail a copy to us; just submit the appeal electronically.

Online appeals represent one of many transactions you can now complete right over the Internet using Social Security's website. You can also apply for retirement. disability or spouses benefits, request to replace your Medicare card and plan for your retirement. Visit our Online Services page at

www.socialsecurity.gov/onlineservices to learn more about our online office.

To learn more about appealing a Social Security decision online, or to begin an appeal now, visit the Internet Appeals page at www.socialsecurity.gov/disability/appeal.

Learn more about Social Security by visiting our website at www.socialsecurity.gov. Or call us at 1-800-772-1213 (TTY 1-800-325-0778).

MILWAUKEE COUNTY OFFICE FOR PERSONS WITH DISABILITIES





March 2008

FREE PARATRANSIT TRIPS FOR MILWAUKEE COUNTY VOTERS WITH DISABILITIES!!!

Through funding provided by the Milwaukee County Commission for Persons with Disabilities, County voters with disabilities can receive free paratransit van rides to and from their polling sites on April 1. When reserving your rides to and from the poll on April 1, just tell your Transit Express or First Transit reservationists that you are going to vote. There will be no cost to you for these rides.

The commission wants to encourage people with disabilities to express their preferences for the leaders of our community, state, and nation. In its meeting of December 10, the Commission elected to use donated community funds, no tax dollars, to support the rider portion of the fare. The members of the commission wanted to be certain that voters need not pay \$6.50 for their round trip rides to their voting sites. So, please participate, it's a matter of priority.

LOOKING FOR A HALL?

Are you looking for a hall for your next function? Would you like to rent a beautiful hall in a woodsy setting near you? If you answered yes, please use the link below (or call Bridget @ 414-278-3938) to check out the Wil-O-Way Grant and Wil-O-Way Underwood facilities. They may be just what you're looking for. But hurry, the 2008 calendar is filling up fast.

http://county.milwaukeecounty.org/FacilityRentals7997.htm

YMCA CAMP MATAWA

YMCA Camp Matawa is Residential Summer Camp Program and we are looking for volunteers for Summer 2008. We run an inclusive program that strides to meet the needs of all children including those with special needs. It is our hope that volunteers would come for one or two weeks at a time during the summer to assist us with some of our campers that have special needs. The summer camp season is June 22 - August 15. If you are interested in volunteering or would like more information

please contact: Scott Frein, Program Director (262) 626-2149 Ex 6204 or visit our web site www.matawa.org.

TAX HELP FOR SENIORS AND INDIVIDUALS WITH LOW-INCOME

Volunteer Income Tax Assistance (VITA) / Taxpayer Counseling for the Elderly (TCE)

The VITA program is a cooperative effort by the Internal Revenue Service and many individual states, including Wisconsin, to provide income tax assistance to low-income individuals, handicapped or elderly.

The TCE program provides free tax information and help in preparing federal and Wisconsin income tax returns for elderly, low-income and handicapped individuals.

Wisconsin VITA/TCE sites (listed by County)

AARP Tax-Aide

The nation's largest, free, volunteer run tax counseling and preparation service.

Find an AARP Tax-Aide Site Near You (by zip code)

Taxpayer Counseling for the Elderly (TCE)

The TCE program provides free tax information and help in preparing federal and Wisconsin income tax returns for elderly, low-income and handicapped individuals.

<u>University of Wisconsin - Milwaukee Low-Income</u> <u>Taxpayer Clinic (LITC)</u>

The LITC assists eligible taxpayers with federal tax issues including IRS audits and examinations, IRS Appeals, IRS collection, Earned Income Tax Credit, Filing Status and Dependents, Failure to File Returns, Innocent Spouse Status, and Independent Contractor/Employee.

Legal Aid Society of Milwaukee (LASM)

The LASM's Taxpayer Advocacy and Counseling Service (TACS) Program provides legal assistance to eligible taxpayers who have tax problems. For more information, please call (414) 727-5300.

MILWAUKEE COUNTY OFFICE FOR PERSONS WITH DISABILITIES











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Email: christinec@midwestmobility.com

w223 n 798 saratoga drive

Waukesha Wi, 53186 Phone (262)522-0707 Toll Free: (866)-520-8267

Fax(262)520-1117

Email: robertb@midwestmobility.com

Midwest Mobility, Inc. (Madison/Wisconsin Area) 4221 Nakoosa Trail

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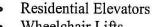
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Hand Controls



Priced to sell **63,000** Miles

Metallic Copper AWD V-6 Automatic Anti – Lock Brakes AM/FM **Privacy Glass** Tilt / Cruise / Front AC Front and Rear Heat Power Windows and Locks Keyless Entry and Remote Start Hitch and towing package

Good condition - mechanics of the van and the accessibility modifications were recently inspected by certified techs

2007 FORD E150 CLUB WAGON -- ACCESSIBILITY EQUIPPED

Brand New Accessibility Modifications: **ALL POWER**

Hand Controls Power side door and Bauer power lift Lowered Floor 8" -- 62" Floor to Ceiling Opening Fits in normal garage Easily convertible to the Easy Lock system



7,000 Miles Balance of Manufacturer's 3 year, 36,000 mile warranty **Excellent Condition**

Bright White 5.4 Liter V-8 ABS Automatic / Cruise / AC / Tilt Privacy Glass Keyless Entry Remote Start Power Windows and Locks Stereo Hitch and towing package

\$29,500

Ray Carney Home: 262-784-5680 Cell: 262-412-6867

Brookfield, WI

SUMMER DAY CAMP EMPLOYMENT OPPORTUNITY



POSITION AVAILABLE: Summer Day Camp Behavioral Specialist

HOURS: 9am-5:30pm Monday - Friday **DATES:** June 16 – August 22, 2008

* You must be able to commit to the full term of camp

TRAINING: Holler Park & Schuetze Recreation Centers Orientation: Week of June 9th Wil-O-Way Grant & Wil-O-Way Underwood Orientation: Week of June 16th

QUALIFICATIONS:

- 1. Experience working with people with disabilities specifically autism.
- 2. Self-motivated and able to work well independently.
- 3. Must be reliable and dependable.
- 4. Coursework, experience or current interest in therapeutic recreation, social work, education, or related field preferred.
- 5. Ability to lift, stand, squat and perform a 1-person and 2-person transfer (up to 50 pounds).

DUTIES:

- 1. Act as Easter Seals Kindcare's expert on specific disability namely autism and related needs.
- 2. Train and work closely with the Respite Camp Leaders.
- 3. Model and promote respectful interactions with participants
- 4. Monitor and respond to safety of participants
- 5. Attend and participate in staff meetings.
- 6. Perform other duties as assigned, including attending required training sessions.

FOUR LOCATIONS: Holler Park Recreation Center

5151 South 6th Street, Milwaukee **Schuetze Recreation Center** 1120 Baxter Street, Waukesha

Wil-O-Way Grant Recreation Center.

207 Lake Drive, South Milwaukee

Wil-O-Way Underwood Recreation Center.

10602 Underwood Parkway, Wauwatosa

PAY: Negotiated at time of offer

INTERVIEWS held at the Holler Park Recreation Center (5151 South 6th Street, Milwaukee) The Summer Camp interview dates are to be announced.

SUMMER DAY CAMP EMPLOYMENT OPPORTUNITY



POSITION AVAILABLE: Summer Day Camp Recreation Leader

HOURS: Varies for each camp. Please refer to the Employment Opportunities Flyer **DATES:** Varies for each camp. Please refer to the Employment Opportunities Flyer

* You must be able to commit to the full term of camp

TRAINING: Holler Park & Schuetze Recreation Centers Orientation: Week of June 9th Wil-O-Way Grant & Wil-O-Way Underwood Orientation: Week of June 16th

QUALIFICATIONS:

- 1. Experience working with people with disabilities and leading recreation activities.
- 2. Self-motivated and able to work well independently.
- 3. Must be reliable and dependable.
- 4. Coursework, experience or current interest in therapeutic recreation, social work, education, or related field preferred.
- 5. Ability to lift, stand, squat and perform a 1-person and 2-person transfer (up to 50 pounds).

DUTIES:

- 1. Prepare, plan, conduct and evaluate a varied recreational program for a group of campers.
- 2. Prepare and plan daily schedule of activities.
- 3. Attend and participate in staff meetings.
- 4. Provide personal care of each camper, i.e. feeding, dressing, toileting.
- 5. Assume responsibility to report health concerns to the nurse, i.e. medications, sunscreen, injury, or illness.
- 6. Assume responsibility for volunteers and step up students assigned to the group.
- 7. Clean and check assigned areas daily.
- 8. Assume responsibility for use and maintenance of equipment and supplies.
- 9. Complete other duties as assigned.

FOUR LOCATIONS: Holler Park Recreation Center

5151 South 6th Street, Milwaukee

Schuetze Recreation Center

1120 Baxter Street, Waukesha

Wil-O-Way Grant Recreation Center.

207 Lake Drive, South Milwaukee

Wil-O-Way Underwood Recreation Center.

10602 Underwood Parkway, Wauwatosa

PAY: Negotiated at time of offer

INTERVIEWS held at the Holler Park Recreation Center (5151 South 6th Street, Milwaukee)

The Summer Camp interview dates are to be announced.

SUMMER DAY CAMP EMPLOYMENT OPPORTUNITY



POSITION AVAILABLE: Summer Day Camp Supervisor

HOURS: 8am-4pm Monday - Friday

DATES: Varies for each camp. Please refer to the Employment Opportunities Flyer

* You must be able to commit to the full term of camp

TRAINING: Holler Park & Schuetze Recreation Centers Orientation: Week of June 9th Wil-O-Way Grant & Wil-O-Way Underwood Orientation: Week of June 16th

QUALIFICATIONS:

- 1. Experience working with people with disabilities and leading recreation activities.
- 2. Self-motivated and able to work well independently.
- 3. Must be reliable and dependable.
- 4. Coursework, experience or current interest in therapeutic recreation, social work, education, or related field preferred.
- 5. Ability to lift, stand, squat and perform a 1-person and 2-person transfer (up to 50 pounds).

DUTIES:

- 1. Prepare, plan, conduct and evaluate a varied recreational program for a group of campers.
- 2. Prepare and plan daily schedule of activities.
- 3. Attend and participate in staff meetings.
- 4. Provide personal care of each camper, i.e. feeding, dressing, toileting.
- 5. Assume responsibility to report health concerns to the nurse, i.e. medications, sunscreen, injury, or illness.
- 6. Assume responsibility for volunteers and step up students assigned to the group.
- 7. Clean and check assigned areas daily.
- 8. Assume responsibility for use and maintenance of equipment and supplies.
- 9. Complete other duties as assigned.

FOUR LOCATIONS: Holler Park Recreation Center

5151 South 6th Street, Milwaukee

Schuetze Recreation Center

1120 Baxter Street, Waukesha

Wil-O-Way Grant Recreation Center.

207 Lake Drive, South Milwaukee

Wil-O-Way Underwood Recreation Center.

10602 Underwood Parkway, Wauwatosa

PAY: Negotiated at time of offer

INTERVIEWS held at the Holler Park Recreation Center (5151 South 6th Street, Milwaukee)

The Summer Camp interview dates are to be announced.

SUMMER DAY CAMP EMPLOYMENT OPPORTUNITY



POSITION AVAILABLE: Summer Day Camp Certified Nursing Assistant

HOURS: 9am-3:00pm Monday - Friday **DATES:** June 23 – August 1, 2008

* You must be able to commit to the full term of camp

TRAINING: Wil-O-Way Grant & Wil-O-Way Underwood Orientation: Week of June 16th

QUALIFICATIONS:

- 1. Experience working with people with disabilities preferred.
- 2. Self-motivated and able to work well independently.
- 3. Must be certified in CPR/First Aid.
- 4. Certified Nursing Assistant (CNA) preferred.
- 5. Must be reliable and dependable.
- 6. Ability to lift, stand, squat and perform a 1-person and 2-person transfer (up to 50 pounds).

DUTIES:

- 1. Provide personal care to participants.
- 2. Assist participants boarding and exiting vehicles.
- 3. Provide assistance to the Respite Camp LPN.
- 4. Model and promote respectful interactions with participants.
- 5. Maintain a neat and clean program area.
- 6. Monitor and respond to safety of participants.
- 7. Attend and participate in staff meetings.
- 8. Perform other duties as assigned, including attending required training sessions.

TWO LOCATIONS: Wil-O-Way Grant Recreation Center.

207 Lake Drive, South Milwaukee

Wil-O-Way Underwood Recreation Center.

10602 Underwood Parkway, Wauwatosa

PAY: Negotiated at time of offer

INTERVIEWS held at the Holler Park Recreation Center (5151 South 6th Street, Milwaukee) The Summer Camp interview dates are to be announced.

SUMMER DAY CAMP EMPLOYMENT OPPORTUNITY



POSITION AVAILABLE: Summer Day Camp LPN

HOURS: 9am-3:00pm Monday - Friday **DATES:** June 23 – August 1, 2008

* You must be able to commit to the full term of camp

TRAINING: Wil-O-Way Grant & Wil-O-Way Underwood Orientation: Week of June 16th

QUALIFICATIONS:

- 1. Experience working with people with disabilities preferred.
- 2. Self-motivated and able to work well independently.
- 3. Must be certified in CPR/First Aid.
- 4. Must have a current LPN License.
- 5. Must be reliable and dependable.
- 6. Ability to lift, stand, squat and perform a 1-person and 2-person transfer (up to 50 pounds).

DUTIES:

- 1. Provide personal care to participants.
- 2. Assist participants boarding and exiting vehicles.
- 3. Provide assistance to the Respite Camp CNA.
- 4. Model and promote respectful interactions with participants.
- 5. Maintain a neat and clean program area.
- 6. Monitor and respond to safety of participants.
- 7. Attend and participate in staff meetings.
- 8. Perform other duties as assigned, including attending required training sessions.

TWO LOCATIONS: Wil-O-Way Grant Recreation Center.

207 Lake Drive, South Milwaukee

Wil-O-Way Underwood Recreation Center.

10602 Underwood Parkway, Wauwatosa

PAY: Negotiated at time of offer

INTERVIEWS held at the Holler Park Recreation Center (5151 South 6th Street, Milwaukee) The Summer Camp interview dates are to be announced.

SUMMER DAY CAMP EMPLOYMENT OPPORTUNITY



POSITION AVAILABLE: Summer Day Camp Pool/Maintenance Personnel

HOURS: 9am-3:00pm Monday - Friday **DATES:** June 23 – August 1, 2008

* You must be able to commit to the full term of camp

TRAINING: Wil-O-Way Grant & Wil-O-Way Underwood Orientation: Week of June 16th

QUALIFICATIONS:

- 1. Experience working with people with disabilities preferred.
- 2. Self-motivated and able to work well independently.
- 3. Must be certified in CPR/First Aid.
- 4. Must be trained in proper pool maintenance.
- 5. Must be reliable and dependable.
- 6. Ability to lift, stand, squat and perform a 1-person and 2-person transfer (up to 50 pounds).

DUTIES:

- 1. Assist with Camp Activities
- 2. Perform Light Maintenance Duties.
- 3. Provide pool maintenance.
- 4. Model and promote respectful interactions with participants.
- 5. Maintain a neat and clean program area.
- 6. Monitor and respond to safety of participants.
- 7. Attend and participate in staff meetings.
- 8. Perform other duties as assigned, including attending required training sessions.

TWO LOCATIONS: Wil-O-Way Grant Recreation Center.

207 Lake Drive, South Milwaukee

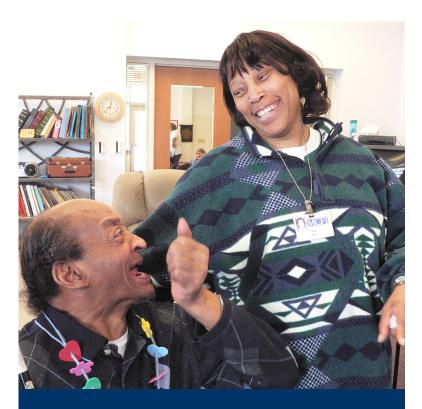
Wil-O-Way Underwood Recreation Center.

10602 Underwood Parkway, Wauwatosa

PAY: Negotiated at time of offer

INTERVIEWS held at the Holler Park Recreation Center (5151 South 6th Street, Milwaukee) The Summer Camp interview dates are to be announced.

Your future begins today!



- Classes forming now!
- Small class sizes
- Top quality, professional instruction
- Gain the experience employers are looking for
- All classes held at MCFI, 2020 W. Wells St. Free parking, on bus line



Train now for a new career as a Certified Nursing Assistant

Certified Nursing Assistants are in demand in today's job market! And the need for CNAs is growing rapidly.

Complete all your training in one convenient location. Become a CNA with 100 hours of classroom training and 20 hours of clinical training at the Milwaukee Center For Independence (MCFI), a nonprofit agency assisting people with special needs since 1938.

By training at MCFI...

- You'll be on your way to immediate employment opportunities
- You'll stand out because your training will include working with children, adults or older adults with special needs – experience top employers are looking for
- You'll be ready to work in a wide variety of community, clinical or home health care settings

Classes are forming now. Take the first step toward a rewarding career as a Certified Nursing Assistant. Who knows where it will lead? Many LPNs and RNs started working as CNAs!

In addition to CNA training, MCFI offers separate classes in Supportive Home Care, Personal Care and other health care training.

Call today for more information and an application.

Call Joe Ydunate at 414.937.2167





www.mcfi.net



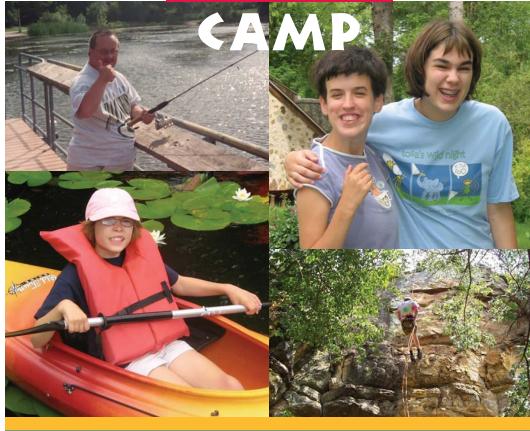
Milwaukee County - Department of Health & Human Services 2008 SPECIAL NEEDS CHILDCARE PROGRAM

Classes held at <u>Marcia P. Coggs Human Service Center</u>: 1220 W. Vliet Street, in Room 104, ENTRANCE THROUGH BACK DOOR. Parents can attend for FREE! See payment instructions below. If you have questions, call Ann or Barbara at **414-289-6558**.

DATE	CLASS	DESCRIPTION
March 5	Understanding Down Syndrome	Learn about children diagnosed with Down Syndrome. Learn how challeng
5:45pm - 7:45pm	Jackie Michlig and Andrew Gerbitz,	can be overcome, and to make children with differences feel accepted an
	Down Syndrome Assoc. of WI	welcomed in your class.
March 15	Feeding & Positioning	Learn important strategies for caring for children with feeding and
9:30am - 11:30am	Michelle Nowak Lareau	swallowing issues and how muscle tone and growth impact how children ed
	Penfield Children's Center	
March 26	Child Abuse and Neglect	Learn more about the signs of child abuse and neglect to help protect th
5:45pm - 7:45pm	Jesse Johnson, Easter Seals Kindcare	children in your care.
April 2	Understanding Children's Development	Learn about the ASQ and how to assess a child's development to see if
5:45pm - 7:45pm	Using the Ages & Stages Questionnaire	further evaluation is needed. Discuss how to make referrals and to assis
	(ASQ)	families in accessing services.
	Christine Aguilar, H.E.L.P., La Causa	
April 9	Challenging Behaviors	What are the techniques that can help you to care for children with
5:45pm - 7:45pm	Tom Gross, M.A., Milwaukee Center	challenging behaviors? Learn how to pick your battles.
	for Independence	
May 7	Caring for Yourself: How Childcare	Caring for children can be stressful. Learn how to keep a positive attitu
5:45pm - 7:45pm	Professionals can avoid stress	and to take care of yourself to optimize your abilities on the job.
	Dr. Maureen Keyes, UW-Milwaukee	
May 10	Autism Spectrum Disorder	Learn more about Autism and the various spectrum disorders. Learn bes
9:30am - 11:30am	Jennifer Piette, Autism Consultant	practices in caring for a child with this disorder.
May 14	Recognizing Communication and Language	A focus on identifying children within childcare settings who may be hav
5:45pm - 7:45pm	Disorders in Child Care	difficulties in speech/language development and strategies providers cai
J. TJPIII - 7. TJPIII	Dr. Paula Rhyner, UW- Milwaukee	use to foster communication and language skills will be discussed.
	2	Suggestions for approaching parents to raise concerns presented.
June 4	Sensory Integration	What is sensory Integration? Learn how a lack of sensory integration
5:45pm - 7:45pm	Terri Enters, Lutheran Social Services-	through touch, sound, and movement can lead to behavior problems and
- 10pm / 10pm	Birth to three	difficulty with coordination. Learn techniques to avoid behavior challeng
June 7	Understanding Spina Bifida	What is Spina Bifida? Learn the most common types of SB, how Folic Ac
9:30am - 11:30am	Katherine Krahling	factors into the disorder along with Latex precautions, allergies and oth
	Spina Bifida Association	therapies.
June 11	Using your Regional Center for	What is the Regional Center and how is it a resource to me? Staff from
5:45pm - 7:45pm	Children and Youth with	Southeast Regional Center for Children and Youth with Special Health C
•	Special Health Care Needs	Needs (CYSHCN) will discuss services they provide to families of childre
	Vanessa Llanas, Children's Hospital -	with special needs in Southeast Wisconsin. They promote the Medical
	S.E. Regional Center for Children & Youth	Home concept and how parents can work with their health care providers
	with Special Health Care Needs	build a partnership and promote continuity of care.

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ADVENTURES FOR L.I.F.E.



canoeingswimmingbackpacking hikingcraftscampingkayaking team Resident and Day Campswork campfires 2008s wimmingbackpacking backpackinghikingcraftscampingkayakingteamwork campfires canoeings wimming





For more than 10 years, MCFI has offered Outdoor Adventure activities to people with significant developmental challenges. Through a variety of experiences, individuals have developed self-reliance and a sense of responsibility to others while enjoying the natural world. The dedicated, professional camp staff is committed to offering you an unforgettable week of summer adventures in a fun, safe environment.



What is Adventures for L.I.F.E.?

Learning to handle your own kayak, fixing your meal over an open fire, hooking that prized fish and hitting the archery target are some of the things waiting for you at MCFI's Adventures for L.I.F.E. Camp. Through outdoor Leisure, Inclusion, Fun and Experiences, you will enjoy a week of sharing exciting and challenging activities with new friends in either an overnight or day camp setting.

THIS
ADVENTURE
IS RIGHT
FOR YOU!

DAY CAMP REGISTRATION

Name:
Address:
City/State/Zip:
Date of Birth:
Male Female
Emergency Contact:
Name: Relationship:
Phone: Alternate Phone:
Indicate session:
Blue Lotus
July 28 to August 1
August 4 to 8
August 11 to 15 (autism spectrum)
August 18 to 22
\$50 non-refundable deposit enclosed
Please send deposit check payable to Milwaukee Center For Independence, or pay via:
MasterCardVISA Discover Card
Cardholder name: Card Number:
Cardholder signature: Card Expiration Date: ACCT. #620-3703

Camp space is limited and registrations are accepted on a first-come, first-served basis. Upon acceptance, confirmation packets including detailed care and medical information forms will be mailed to you.

Please complete this form and return it along with a non-refundable \$50 registration fee to:

MCFI Adventures for L.I.F.E. 2020 West Wells Street Milwaukee, WI 53233



DAY SERVICES

www.mcfi.net

DAY CAMPS

Not sure if an overnight camping experience is right for you?

Adventures for L.I.F.E. is offering four weeks of Day Camp at Blue Lotus Farm and Retreat Center near Newburg, Wisconsin. our days will be filled with fun and exciting camping adventures you'll remember for a lifetime!

Daily transportation to and from camp from a central location in Milwaukee and selected spots along I-43 is included in the fee. Lunch and a snack will be provided daily.

Sessions:

July 28 to August 1 August 4 to 8 August 18 to 22

For young people ages 12 to 30.

A fun-filled camping experience featuring your favorite outdoor activities. Enjoy your favorite pastimes and try something new!

August 11 to 15

Especially for young people with autism ages 12 to 30.

A full range of camp activities are included. This highly-structured week features sensory integration and a special focus on socialization.

"Bring a Sibling Day" each week!

Day Camp fees:

Registration fee: \$50.00

Camp fee: \$110.00



Join us at camp if you are someone who:

- Has a developmental disability
- Is at least 14 years old (for Resident Camp) and at least 12 years old (for Day Camp)
- Enjoys being outdoors and learning new things
- Is physically able to participate in camp activities with minimal assistance
- Likes to meet new people and participate in group activities
- Treats property, themselves and others in a respectful manner

Residential and Day Camp activities BOTH include:

- Swimming
- Cooking over an open fire
- Archery
- Canoeing on Wisconsin lakes and rivers
- Hiking
- Creek stomping
- Natural crafts
- Following a trail with a map and compass

- Team and rope course activities
- Fishing
- Native American activities
- Kayaking
- Horseback riding
- Campfire sing-alongs
- And many more activities designed just for you!

Questions?
Call Nancy Pickett
at 414.937.2098



DAY SERVICES

RESIDENT CAMPS

Friendship Center

Choose from three different sessions at Friendship Center, near Dodgeville in beautiful Southwestern Wisconsin. This wonderful facility is nestled on a hillside overlooking 28 acres of woodland and meadow with nature trails, rock outcroppings and a creek. Accommodations include bathroom and shower facilities.

Special activities offered during your week at camp may include canoeing or tubing on the Wisconsin River, caving, and fishing at Governor Dodge State Park.

Transportation to and from a central point in Milwaukee and other points along I-94 is included in the camp fee.

Due to the rocky terrain and rustic setting, Friendship Center is unable to accommodate individuals who use wheelchairs.

Sessions: July 6 to 11 July 13 to 18 July 20 to 25





Resident Camp fees:

Registration fee: \$50.00

Camp fee: \$325.00

RESIDENT CAMP REGISTRATION

Name:								
Address:								
City/State/Zip:								
Date of Birth:								
Male F	emale							
Emergency Contact:								
Name:	Relati	onship:						
Phone:	Alterr	nate Phone:						
Indicate 1st and 2nd cho	oices:							
Friendship Center								
July 6 to 11								
July 13 to 18								
July 20 to 25								
\$50 non-refundab	\$50 non-refundable deposit enclosed							
Please send deposit che Independence, or pay via		Milwaukee Center For						
MasterCard	VISA	Discover Card						
Cardholder name:		Card Number:						
Cardholder signature:		Card Expiration Date:						
		A	CCT. #620-3703					

Camp space is limited and registrations are accepted on a first-come, first-served basis. Upon acceptance, confirmation packets including detailed care and medical information forms will be mailed to you.

Please complete this form and return it along with a non-refundable \$50 registration fee to:

MCFI Adventures for L.I.F.E. 2020 West Wells Street Milwaukee, WI 53233



DAY SERVICES

www.mcfi.net





Saturday, March 15 11:00 a.m. to 1:30 p.m.

Have Your picture taken with the Easter Bunny! * St. Ann Center photo purchases only.

• Entertainment & live music at 12:45 p.m.

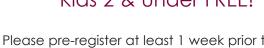
• A prize-filled egg hunt at 1:15 p.m.

• Hot ham sandwiches, cheesy potatoes, cooked carrots and applesauce.

A visit from the Easter Bunny!

\$6.00 pre-register

\$8.00 at the door Kids 2 & under FREE!



Please pre-register at least 1 week prior to event. Register at the front desk or call 414-977-5009

FREE Income Tax Preparation*

*FREE VITA tax preparation service is only available if you earned less than \$45,000 annually.

- Free E-Filing of your tax return
- Assistance with the Earned Income Tax Credit.
- Assistance with other credits.
- Opportunity to Receive Your Refund in as few as 7-10 days with direct deposit and Refund Splitting
- Free preparation of Prior-Years' Tax Returns*

Other services provided:

(subject to eligibility requirements)

- Opportunity to open a no-charge, low balance Checking or Savings Account*
- Access to Health Insurance*
- Free Food Stamp prescreening*
- Money Management and Credit Repair workshops*
- Information about loans for car purchase or repair(s) from the Ways to Work program*
- Information on Energy Assistance*
- Assistance with the completion of FAFSA's forms**

*Super Site locations only **SDC Richards Street location only

FREE TAX PREPARATION LOCATIONS are listed on the back.



















Information for FREE Tax Preparation WHERE TO GO: January 14 - April 15, 2008

Milwaukee - North

SDC-Richards ◆ 🔠

4041 N. Richards Street Milwaukee, WI 53212 Mon, Wed & Fri: 9 am - 4:30 pm Tue & Thu: 9 am - 6 pm Sat: 9 am - 12:30 pm

Senior citizens served immediately!
Site will be closed 3/21/08

SDC-Teutonia ◆ 💍

6848 N. Teutonia Avenue Milwaukee, WI 53209 Mon - Fri: 9 am - 4:30 pm Sat: 9 am - 12:30 pm

Senior citizens served immediately!

Site will be closed 3/21/08

UMOS-Central

4030 N. 29th Street Milwaukee, WI 53216

Beginning February 5, 2008

Tue: 9 am - 4 pm Wed: 9 am - 5:30 pm

Appointments recommended! 414-486-5200

Maximus – North ■ 🗷

6550 N. 76th Street Milwaukee, WI 53223

Beginning February 20, 2008

Wed: 9 am - 6 pm

Silver Spring Neighbor. Ctr. ■ 🖪

5460 N. 64th Street Milwaukee, WI 53218

Beginning February 7, 2008

Thu: 12 pm - 4 pm

Milwaukee - Central

MATC-Downtown &

Room M173 1015 N. 6th Street Milwaukee, WI 53223 (Enter at 6th and Highland)

Beginning January 29, 2008

Tue: 5 pm - 7 pm Sat: 9 am - 2 pm

Senior citizens served immediately!
Site will be closed 3/22 & 3/25/08

Aurora Family Services &

3200 W. Highland Boulevard Milwaukee, WI 53208 Tue: 5 pm - 7:30 pm

First Service Credit Union ■

333 N. 35th Street Milwaukee, WI 53208 Sat: 10 am - 1 pm

Milwaukee - South

SDC-Southside ◆ 🔠

931 W. Madison Avenue Milwaukee, WI 53204 Mon - Fri: 9 am - 4:30 pm Sat: 9 am - 12:30 pm

Senior citizens served immediately!
Site will be closed 3/21/08

MATC-Oak Creek 🗟

6665 S. Howell Avenue Oak Creek, WI 53154

Beginning January 30, 2008 Ending April 11, 2008

Wed: 4 pm - 7 pm Sat: 9 am - 12 pm

Site closed 3/22, 3/26 & 3/29/08

Airport Executive Center Consumer Credit Counseling Services

4915 S. Howell Avenue, Suite 102 Milwaukee, WI 53207 Thu: 5:30 pm - 8 pm Sat: 9 am - 12 pm

UMOS - Chase Avenue ■ 🗷

2701 S. Chase Avenue Milwaukee, WI 53207 Tue: 8 am - 4:30 pm **Except 2/12/08**

Milwaukee Health Dept. ■ Southside Health Center

1639 S. 23rd Street Milwaukee, WI 53204 Fri: 9 am - 4 pm **Except 2/8 & 3/21/08**

Please note: All sites operate on a first come, first served basis except where indicated and reserve the right to end registration when they reach their capacity or when necessary.

♦ SUPER SITES

- Supported by the Mobile Team
- **B** Handicapped Accessible

WHAT TO BRING:

- Social Security cards (or ITIN cards) for you, your spouse (if joint return is filed) and all dependents.
- Picture identification.
- Taxpayers filing a joint return must both be present when the tax returns are prepared. Both spouses must sign a joint tax return
- All informational statements, including but not limited to:
 Wages statements (Form(s) W-2) and 1099;
 - Interest and Dividend statements (Form(s) 1099-INT and 1099-DIV);

Mortgage interest statements - (Form(s) 1098); Pension and Social Security statements - (Form(s) 1099-R and SSA-1099):

Tuition payments statements - (Form(s) 1098-T); and Property tax receipts for any property taxes paid in 2007.

- Information about any other sources of income, both taxable and nontaxable, and deductions and expenses you may have such as charitable contributions and child care expenses. If you have childcare expenses please have your childcare providers' taxpayer id number.
- A completed signed rent certificate or copy of your 2007 property tax bill if you are claiming the Wisconsin Homestead credit. You will also need a printout of any Wisconsin Works (W-2) payments, child support, or kinship payments you have received.
- A voided check for a checking account direct deposit or a deposit slip for a savings account direct deposit of your refund. Direct deposit is the fastest way to get your refund.
- A complete copy of your 2006 federal and state income tax returns is helpful but not required.



Your next big adventure

is waiting for you! Join us for one or more of the MCFI Adventures for L.I.F.E.* road

trips in 2008. You'll

come home with

memories to

last a life-

time!





Must register by February 28!!

3:30 p.m. Friday, April 4 through 8 p.m. Sunday, April 6

\$285

We're on the road to Minneapolis for an entire convention dedicated to Anime, Manga and Japanese culture. Surround yourself with the wonders of animation at

the Anime Detour Convention for a full day on Saturday. On Sunday, you'll choose to go back to the convention or do some power shopping at the worldfamous Mall of America!

Rackin' the Quad Citic



8 a.m. Saturday, March 8 to 5 p.m. Sunday, March 9

\$180 Must be 21 years of age with a photo ID card

Our action-packed weekend features:

- The Buddy Holly Show at Circa 21 Dinner Theatre a smash hit musical celebration of the legendary singer/songwriter.
- A visit to the exciting Isle of Capri floating casino

Our group will also choose from the following Quad Cities destinations: John Deere Pavilion, Figge Art Museum, Putnam Museum of Art and Natural History and the Blackhawk Historic Site.







Backpacking in Beautiful Door County

2 p.m. Friday, June 20 to 4 p.m. Sunday, June 22

\$225, including use of equipment

We'll explore Door County's natural beauty as we hit the backpack trail through Newport Beach State Park. We'll provide all camping equipment you'll need, including backpacks and sleeping bags. 'Roughing it' was never so much fun!

Follow the Yallow Welcome to Bride Read

2 p.m. Friday, September 12 to 5 p.m. Sunday, September 14

\$285

We welcome you to Munchkin-land!

Experience the magic of Oz at the Indiana Wizard of Oz

Festival in Chesterton, Indiana. Have breakfast with the

Munchkins, get Wizard of Oz celebrity autographs, see a

Fantasy Parade and meet costumed characters from

one of the world's most beloved movies. A must for

fans of the Tin Man, Cowardly Lion, Scarecrow and

Dorothy – and Toto, too!

Wisconsin Dells Autumn Getaway

8 a.m. Saturday, November 8 to 4:30 p.m. Sunday, November 9

\$180

Visit the water park capital of the world and enjoy a tropical paradise without all the travel. We'll be staying overnight at the Wilderness Resort – with three indoor waterparks! Experience all the fall color and excitement of Wisconsin Dells in one fantastic weekend.





Adventures for L.I.F.E.* is sponsored by



Serving children, adults and families with special needs since 1938.

2020 West Wells Street, Milwaukee, WI 53233 (414) 937-2020 www.mcfi.net

About Adventures for L.I.F.E.* Travel

Registration

A registration form is enclosed. To reserve your spot on one of our adventures, complete the registration form and send it in with a \$100 deposit (check, money order or credit card – please see registration form for details.)

If you have not traveled with us before, you will be sent an information form that will help us get to now more about you. The information form must be received prior to final acceptance notification.

Itinerary

Upon acceptance of the registration, a final itinerary will be mailed to the traveler. This will include specific travel information, emergency contact information, list of items to pack and suggestions for using spending money.

Who are we?

Adventures for L.I.F.E.* Travel provides opportunities for teens and adults with special needs to enjoy a variety of traveling adventures in a safe, supportive environment. Typical staff to traveler ratio is 1:3 or 1:4. If you need more assistance or supervision, we must be informed of this need for support ahead of time.

Our travelers

Our travelers are people ages 14 and up with special needs who may require support and supervision while traveling. Travelers should like to be on the go, be physically able to participate in most activities with minimal assistance and treat themselves, others and property in a respectful manner.

What's included

Trip fees include staff supervision, transportation from pickup and drop-off points, admission fees, lodging, group photo and most meals. It is expected that full payment is received prior to each trip. Arrangements for payment plans can be made.

Accommodations

Overnight accommodations are at well-known hotel chains with an indoor pool. Unless otherwise requested, travelers will share a room with two or three other people. Single rooms may be available at an additional cost. Staff may sleep in travelers' rooms or adjacent rooms. If a traveler requires 24-hour supervision, this request must be made in advance.

Smoking policy

Smoking is permitted during scheduled breaks while traveling. Smoking is not permitted in hotel rooms or vehicles.

Coalition of Wisconsin Aging Groups (CWAG) District 2A

Senior Issues Forums Spring 2008

Learn. Question. Be heard.

All are welcome! Join us!!

Monday, March 10

and

Monday, May 12

8:30 - 11:00 am

(refreshments 8:30 - 9)

Washington Park Senior Center 4420 W. Vliet St. Milwaukee, WI 53208

Please contact Gail MacInnes at CWAG Milwaukee:

tel. 414-817-0030, email: gmacinnes@cwag.org if you have any questions; if you'd like to stay after the meeting for lunch; or if you require any disability related accommodations.

Suspicious e-Mails and Identity Theft

The Internal Revenue Service has issued several recent consumer warnings on the fraudulent use of the IRS name or logo by scamsters trying to gain access to consumers' financial information in order to steal their identity and assets. When identity theft takes place over the Internet, it is called phishing.

Suspicious e-Mail/Phishing

Phishing (as in "fishing for information" and "hooking" victims) is a scam where Internet fraudsters send email messages to trick unsuspecting victims into revealing personal and financial information that can be used to steal the victims' identity. Current scams include phony e-mails which claim to come from the IRS and which lure the victims into the scam by telling them that they are due a tax refund.

- IR-2007-183, IRS Warns of E-Mail Scam Solicting Donations to California Wildfire Victims
- IR-2007-148, IRS Warns of New E-mail Scam Offering Cash for Participation in "Member Satisfaction Survey"
- IR-2007-109, IRS Warns Taxpayers of New E-mail Scams
- IR-2007-75, IRS Warns of Phony e-Mails Claiming to Come from the IRS
- IR-2006-116, Electronic Federal Tax Payment System Cited in New E-mail Scam
- IR-2006-104, IRS Renews E-mail Alert Following New Scams
- IR-2006-49, IRS Establishes e-Mail Box for Taxpayers to Report Phony e-Mails
- Sample of a suspicious/phishing e-mail
- Is it a phishing Web site?
- How to Protect Yourself from Suspicious E-Mails or Phishing Schemes

You Can Help Shut Down Phishing Schemes

The good news is that you can help shut down these schemes and prevent others from being victimized. If you receive a suspicious e-mail that claims to come from the IRS, you can relay that e-mail to a new IRS mailbox, phishing@irs.gov. Follow instructions in the link below for sending the bogus e-mail to ensure that it retains critical elements found in the original e-mail. The IRS can use the information, URLs and links in the suspicious e-mails you send to trace the hosting Web site and alert authorities to help shut down the fraudulent sites. Unfortunately, due to the expected volume, the IRS will not be able to acknowledge receipt or respond to you.

- phishing@irs.gov
- Instructions for submitting phishing e-mails to IRS
- IR-2006-49, IRS Establishes e-Mail Box for Taxpayers to Report Phony e-Mails

Identity Theft

Identity theft can be committed through e-mail (phishing) or other means, such as regular mail, fax or telephone, or even by going through someone's trash.

Identity theft occurs when someone uses your personal information such as your name, Social Security number or other identifying information without your permission to commit fraud or other crimes. Typically, identity thieves use someone's personal data to empty the victim's financial accounts, run up charges on the victim's existing credit cards, apply for new loans, credit cards, services or benefits in the victim's name, file fraudulent tax returns or even commit crimes. People whose identities have been stolen can spend months or years — and their hard-earned money — cleaning up the mess thieves have made of their good name and credit record. In the meantime, victims may lose job opportunities, be refused loans, education, housing

or cars, or even get arrested for crimes they didn't commit.

- Identity Theft Companion Learning Guide, What Law Enforcement is Doing to Stop the Thieves
- Identity Theft and Your Tax Records
- Social Security announces public warning of identity theft e-mail scam

Recent Schemes

When the IRS learns about schemes involving use of the IRS name, it tries to alert consumers as well as authorities that can shut down the scheme, if possible. The most recent schemes are listed below.

- A new variation of the refund scheme (see items below) is directed toward organizations that
 distribute funds to other organizations or individuals. In an attempt to seem legitimate, the scam email claims to be sent by, and contains the name and supposed signature of, the Director of the
 IRS Exempt Organizations area of the IRS. The e-mail asks recipients to click on a link to access a
 form for a tax refund. In reality, taxpayers claim their tax refunds through the filing of an annual tax
 return, not a separate application form.
- In a variation, an e-mail scam claims to come from the IRS and the Taxpayer Advocate Service (a
 genuine and independent organization within the IRS whose employees assist taxpayers with
 unresolved tax problems). The e-mail says that the recipient is eligible for a tax refund and directs
 the recipient to click on a link that leads to a fake IRS Web site.
- A scam e-mail that appears to be a solicitation from the IRS and the U.S. government for charitable contributions to victims of the recent Southern California wildfires has been making the rounds. A link in the e-mail, when clicked, sends the e-mail recipients to a Web site that looks like the IRS Web site, but isn't. They are then directed to click on a link that opens a donation form that asks for personal and financial information. The scammers can use that information to gain access to the e-mail recipients' financial accounts.
- A recent e-mail scam tells taxpayers that the IRS has calculated their "fiscal activity" and that they are eligible to receive a tax refund of a certain amount. Taxpayers receive a page of, or are sent to, a Web site (titled "Get Your Tax Refund!") that copies the appearance of the genuine "Where's My Refund?" interactive page on the genuine IRS Web site. Like the real "Where's My Refund?" page, taxpayers are asked to enter their SSNs and filing status. However, the phony Web page asks taxpayers to enter their credit card account numbers instead of the exact amount of refund as shown on their tax return, as the real "Where's My Refund?" page does.
- In a new phishing scam, an e-mail purporting to come from the IRS advises taxpayers they can
 receive \$80 by filling out an online customer satisfaction survey. In addition to standard customer
 satisfaction survey questions, the survey requests the name and phone number of the participant
 and also asks for credit card information.
- In another recent scam, consumers have received a "Tax Avoidance Investigation" e-mail claiming to come from the IRS' "Fraud Department" in which the recipient is asked to complete an "investigation form," for which there is a link contained in the e-mail, because of possible fraud that the recipient committed. It is believed that clicking on the link may activate a Trojan Horse.
- An e-mail scheme claiming to come from the IRS's Criminal Investigation division tells the recipient that they are under a criminal probe for submitting a false tax return to the California Franchise Board. The e-mail seeks to entice people to click on a link or open an attachment to learn more information about the complaint against them. The e-mail link and attachment contain a Trojan Horse that can take over the person's computer hard drive and allow someone to have remote access to the computer.
- Another scheme suggests that a customer has filed a complaint against a company, of which the email recipient is a member, and that the IRS can act as an arbitrator. This appears to be aimed at

business as well as individual taxpayers.

- One e-mail scam, fraught with grammatical errors and typos, looks like a page from the IRS Web site and claims to be from the "IRS Antifraud Comission" (sic), a fictitious group. The e-mail claims someone has enrolled the taxpayer's credit card in EFTPS and has tried to pay taxes with it. The e-mail also says there have been fraud attempts involving the taxpayer's bank account. The e-mail claims money was lost and "remaining founds" (sic) are blocked. Recipients are asked to click on a link that will help them recover their funds, but the subsequent site asks for personal information that the thieves could use to steal the taxpayer's identity.
- E-mails claiming to come from tax-refunds@irs.gov, admin@irs.gov and similar variations told the recipients that they were eligible to receive a tax refund for a given amount. It directed recipients to claim the refund by using a link contained in the e-mail which sent the recipient to a Web site. The site, a copy of the IRS Web site, displayed an interactive page similar to a genuine IRS one; however, it had been modified to ask for personal and financial information that the genuine IRS interactive page does not require.

The Treasury Inspector General for Tax Administration (TIGTA) has found numerous separate Web sites in at least 20 different countries hosting variations on this scheme.

 A bogus IRS letter and Form W-8BEN (Certificate of Foreign Status of Beneficial Owner for United States Tax Withholding) asked non-residents to provide personal information such as account numbers, PINs, mother's maiden name and passport number. The legitimate IRS Form W-8BEN, which is used by financial institutions to establish appropriate tax withholding for foreign individuals, does not ask for any of this information.

For more information on the various schemes, see the following:

- IR-2007-37, Fraudulent Telephone Tax Refunds, Abusive Roth IRAs Top Off 2007 "Dirty Dozen" Tax Scams
- IR-2005-136, IRS Warns of e-Mail Scam About Tax Refunds
- TIGTA Computer Security Bulletin
- TIGTA Report on Phishing
- Alert on QI Identity Theft

To Report Fraud

For other than phishing schemes, you may report the fraudulent misuse of the IRS name, logo, forms or other IRS property by calling the TIGTA toll-free hotline at 1-800-366-4484 or visiting the TIGTA Web site.

Other Federal Resources

For more information on understanding and preventing identity theft and suspicious e-mails (phishing), or dealing with their aftermath, check out the following federal resources:

- Department of the Treasury's identity theft resource page
- Federal Trade Commission's (FTC) consumer Web site
- FTC's <u>OnGuardOnLine</u> Web site
- Firstgov
- Social Security Administration (SSA)

Wil-O-Way Key Card 2008 Application

The Wil-O-Way Key Card is a product of the Milwaukee County Office for Persons with Disabilities and the Wil-O-Way Recreation Program. Membership in the Wil-O-Way Key Card program expands recreational opportunities for persons with disabilities at a reduced or no cost.

Benefits: * Access to the Milwaukee County ticket distribution program. * Receipt of Handy-NEWS & NOTES hard copy. * Invitation to Milwaukee County recreation and culture special events. * Information about other low or no cost community recreation events. * Access to Wil-O-Way programming (Individual members only!). Individual (\$23) Organization (\$115) – Up to 5 Cards - Number Requested Please Type or Print. NAME: _____ E-MAIL: ____ ORGANIZATION: CITY: _____ STATE: ____ ZIP: ____ DAY PHONE: _____ EVENING PHONE: _____ DISABILITY: FUNCTIONAL LIMITATIONS (i.e., limited walking, scared of heights, etc.): MOBILITY DEVICES USED: _____ Wheelchair _____ Scooter ____ Walker ____ Cane Crutches ____ Long Leg Braces ____ Other ____ DOCTOR'S NAME: ______ PHONE: _____ DOCTOR'S ADDRESS: _____

Please make check payable to **Milwaukee County Treasurer**.

Please return this application with proper payment to

Wil-O-Way Key Card Office for Persons with Disabilities 901 N. 9th Street, Room 307-B Milwaukee WI 53233

